



The HCBS Report Card project is led by the Minnesota Board on Aging. The board works closely with the Department of Human Services and the Department of Health to manage the project.

HCBS Report Card Stakeholder Update

Date: Friday, October 10, 2014

From: Krista Boston, Director – Consumer Choices Team and
Marc Hedman –MinnesotaHelp® Network Analyst and Report Card Project Lead

HCBS Report Card Project Road Show Dates and Feedback to Date

New Road Show Added

We are happy to announce that another road show has been scheduled in Jackson, MN, and one additional remaining road show in Thief River Falls, MN. To register, click on the hyperlinked date for each entry and complete the form. You can also register at <http://www.mnaging.net/en/News/HCBSroadshow.aspx> . Scroll to the road show you wish to attend and click on the hyperlinked date to be taken to the registration form. Time and location details below:

Monday October 20, 2014 (Jackson, MN)

10:30am - 12:30pm

Government Center

East Wing, Lower Level Community Room

407 5th St.

Jackson, MN 56143

Monday October 27th, 2014 (Thief River Falls)

10:30am - 12:30pm

Joint Operations Facility
Pennington County Hwy Dept
250 125th Ave. NE
Thief River Falls, MN 56701

Please note that you will not automatically receive an email confirming your registration. If you need one, please send an email to Nate Patterson [Nathaniel.j.patterson@state.mn.us].

Road Show Feedback

With 12 of 14 road shows completed, the project has received a lot of feedback. It has been very helpful to the project. Some of the feedback includes:

- Making the Finder more intuitive to navigate
- Using simple, straightforward language to describe services and features
- Making sure the review domains accurately reflect the services being offered
- Feedback out ways to effectively reach out to people who need home and community based services.
- Addressing behavioral health and chemical dependency needs
- More granularity with needs such as nursing or dementia care
- Restructuring the front end to triage people based on their frailty and needs
- Revising the labels and questions in the review process to reduce duplication

The project has also received a great deal of feedback on marketing and outreach ideas for the report card and all of these are being explored for implementation.

Reminder: Legislative Report is Online

If you have not yet viewed the Legislative Report, it is viewable in its entirety online.

Department of Human Services webpage:

<http://mn.gov/dhs/images/Home%2520and%2520Community%2520Based%2520Services%2520Report%2520Card.pdf>

Information about the report and its release can also be found at the Minnesota Board on Aging page:

<http://mnaging.net/en/News/LegReport.aspx>