

HCBS Report Card Stakeholder Update

Date: May 21st, 2014

From: Krista Boston, Director – Consumer Choices Team and Megan Sheppard – HCBS Project Lead (Megan is joining the project until the final lead position is hired.)

Weekly Update Email Blast:

Consumer Focus Groups:

1. Consumer focus group planning is well underway. A sampling plan created by Creation in Common, is now complete and focus groups should begin the first week of June. Focus groups will be drawn from the metro and greater Minnesota areas, with the first focus group scheduled for June 9th. Currently, Creation In Common aspires to hold a total of 14 groups throughout Minnesota. The goal of these focus groups is to gather consumer input as to how they define quality regarding the three services initially reviewed in the Home and Community Based Services (HCBS) Report Card.

Service Provider Research:

1. Research for the environmental scan of measures is in process for creating the outline for the report to the legislature. Research includes a review of existing data sources for measures and examples of how other web sites use consumer reviews - to help inform the HCBS Report Card. The data referenced will be drawn predominantly from MinnesotaHelp.info. The contractors are networking with national experts in HCBS satisfaction and have set up interviews for next week. Additionally, they have begun a literature review on measuring HCBS and created a first draft of online survey questions. All of these draft questions will be reviewed with providers at the meetings in June (see below).
2. The U of M Center on Aging has reviewed literature on HCBS measures, including PCA and supportive employment. They have reviewed data elements available in Minnesotahelp.info as well as other data sources based upon information from several sources. Discussions about how the data in Minnesotahelp.info (including the UCIG) can be linked to the HCBS proposed measures are in process.

Stakeholder Meetings:

3. Project staff and contractors have met with or plan to meet with a variety of stakeholder groups over the past and upcoming weeks. Due to the short timelines, the input will be gathered through the meetings on June 17th and 18th (see below) and through a road show in August.
4. There will be two stakeholder meetings this upcoming June. Currently they are scheduled for June 17th and 18th. June 17th will be held in the metro area, and June 18th will be held in Alexandria. Planning for these retreats is underway and notices with registration information will be sent out shortly.

5. A road show is being planned for August – more information to come. This will give an opportunity for more stakeholder input into the process.
6. A video conference is being planned for August 14th – please hold the date if you can't plan to attend a road show.
7. Stakeholders will be updated on a regular basis. Please forward this email to others who you think might be interested, and have them email Megan Sheppard (megan.sheppard@state.mn.us). She will put you on the next stakeholder list.