

2016 Health Insurance Counseling for Seniors



Medicare can be really confusing

Four Parts to Medicare

Part A | **Part B** | **Part C** | **Part D**

We help people decide on the best plan option for them

- 1** Medicare Advantage Private-Fee-For-Service Option
- 7** Medicare Advantage Preferred Provider Organization Options
- 9** Medicare Advantage Local HMO Options
- 20** Medicare Supplemental Policy Options
- 24** Medicare Cost Plan Options
- 20** Medicare Part D Stand Alone Prescription Drug Plans



334 Senior LinkAge Line® volunteers statewide

**During Medicare Open Enrollment
(October 15–December 7)**



47 MINUTES
Average session length

1:23 MINUTES
Average hold time

for **10,769** consumers

Number of Medicare sessions
2016

47,548

2015

45,164

5% increase

Average age **70**

376
community events
about Medicare



“Finally someone explained things to me in a way I understood.”



“Helped immensely . . . was very knowledgeable and patient.”



“Above my expectations—I was overwhelmed with problems at the time.”



Senior LinkAge Line®

1-800-333-2433

LINK TO A LOCAL AGING EXPERT